SIRISHA KATANGURI

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Sirisha Katanguri | LinkedIn

SKILL SET

- **SAP SD Configuration & Customization:** Expertise in configuring key components of SAP SD including order processing, pricing, billing, credit management, shipping, and transportation.
- **S/4HANA Expertise:** Deep knowledge of S/4HANA's functionalities, simplifications, and innovations in the SD module like Advanced ATP, Fiori applications, and embedded analytics.
- **Order-to-Cash (OTC) Process**: Extensive knowledge of the complete OTC cycle, including quotation, sales order, delivery, billing. Advanced knowledge of third-party sales process and intercompany sales, STO process. Good understanding of intercompany pricing and billing procedures. Reasonable knowledge on consignment process.
- **Reporting & Analytics:** Experience in utilizing SAP S/4HANA analytics, SAP Fiori apps for SD, and creating custom reports for better decision-making.
- **Pricing & Billing**: Configuration and management of complex pricing scenarios, taxes, special pricing functions such as condition exclusion and pricing conditions, as well as efficient billing processes.
- **Credit Management**: Proficient in setting up credit management, risk categories, and credit control areas.
- **Master Data Management**: Skilled in managing customer master data, material master, pricing conditions, and partner functions.
- **Cross-Functional Integration**: Knowledge of integration between SD and other modules like MM, FI/CO, and Logistics Execution (LE).
- **ABAP Debugging**: Basic understanding of ABAP for troubleshooting, debugging, and providing functional specifications to technical teams.
- **Business Analysis & Documentation**: Conducting business requirement analysis, preparing documentation (BRDs, FSDs), gap analysis, and customizing the system to suit client requirements.
- **User Training & Support**: Delivering end-user training, developing training materials, and providing post-implementation support.
- Experience of working on **RICEFW** objects with ABAP team to meet client specific requirements.
- **Tools & Technologies:** SAP S/4HANA, SAP ECC, SAP Fiori, SAP HANA, ABAP (basic knowledge), LSMW, IDOCs.
- **Project Methodologies:** Agile, ASAP, and SAP Activate methodologies.
- **Data Migration:** Expertise in migrating legacy data to SAP using tools like LSMW, BDC, and S/4HANA migration cockpit.

⇨ **User Training & Documentation:** Conducting end-user training sessions, preparing detailed documentation for configurations, and supporting super users.

⇨ Project tools SOLMAN, SharePoint, MS Office Suite, MS Outlook, Manual Testing Techniques

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RELEVANT EXPERIENCE

IBM   **APR 2022 – MAY2023 | 1.1Yrs**
ADVISORY CONSUTANT   **Hyderabad, India**
Client: NESTLE

- Implemented and configured SAP SD module for client, ensuring seamless integration with existing systems.
- Performed detailed analysis of complex business process requirements and provided appropriate system solutions; identify, interpret, validate, and document customer requirements.
- Mapped client business requirements, processes, objectives and developed necessary product modifications to satisfy clients' needs.
- Collaborated with cross-functional teams to gather business requirements and translate them into functional specifications for system customization
- Designed and implemented pricing procedures, condition types, and access sequences in SAP SD module to support complex pricing structures.
- Developed and executed test scripts to ensure proper functionality of the SAP SD system during implementation phase
- Identified gaps, issues, and workaround solutions.
- Handled changes or emergency transports as needed for high priority issues.
- Documented functional designs, test cases and results.
- Proactively identified and proposed business process and/or system enhancements.
- Provided consulting services on both new implementations and existing support projects.
- Acted as a liaison between the business functions and the technical team.
- Provided ad-hoc training and user support as required.
- Worked as self-directed and independently, acted as subject matter mentor to junior members.

INFOSYS LTD.   **MAR 2020-APR-2022 | 2.1Yrs**
SENIOR ASSOCIATE CONSULTANT   **Hyderabad, India**
Client: The Proctor and Gamble company (P&G)

- Conducted meetings to gather the business requirements.
- Connecting with business process owners and departmental heads to identify the business requirement.
- Analysing the client's as-is business process and mapping it to-be business processes by identifying the gaps.
- Prepared Functional specification documents, Request for Development docs, Configuration documents for client requirements and gap sheets. Drafted Business requirement specification (BRS) for sales and distribution using SOLMAN.
- Identified RICEFW objects to meet the client specific requirement.
- Prepared functional specification for the development of Reports, Interface, Enhancement, and Forms.

- Configured pricing procedure, condition types, access sequence, and built custom pricing tables.
- Configured account determination, and identified account keys to post to the related G/L.
- Designed smart forms for order acknowledgement, invoices, deliveries.
- Performed Unit testing, Functional testing and regression testing using Panaya testing tool.
- Worked on cross-functional integration with LE/WM, MM, FI.
- Providing KT to SM team once the project goes live and successfully finishes ELS

ACCENTURE SERVICES PVT LTD   **MAR2017-MAR-2020 | 3Yrs**
ASSOCIATE SOFTWARE ENGINEER   **Hyderabad, India**
Client: SC JOHNSON

- Primarily responsible for Handling tickets and application support to the end users
- Preparing the user guide document, this will help the users to understand how to execute the business process in the SAP system.
- Discussing with application owners and process owners for any new requirements and getting the approvals for the new change requests raised by end users.
- Analyzing errors and preparing end user documents related to master data in SAP pricing, sales order & delivery processing & billing.
- Conducting system study & coordinating with other team members for functional maintenance & support.
- Updating common ticket track sheets and document repositories as and when required.
- Interacting with end users using communicating with net meetings/phones/emails/ for resolving the tickets based on priority.
- Analyzing and understanding the exact requirement of the Order-to-cash tickets/issues and fixed based on the business requirement.
- Development of customized reports depending on specific clients reporting requirements as and when required.
- Creating awareness on new processes and solutions to the team using all the communications from the project manager and client for Project Control Initiatives.
- Participated in Problem review Board meeting for Critical tickets to Provide the Root cause analysis.
- Expert in the customization of customer master data, material master data, and data sharing among sales organizations
- Involved in New Enhancements along with senior consultants and prepared test data.
- Handling Minor Change requests like Configured customization new output types and assign to existing output determination procedures, Account Determination with help of FI Module to post the correct account to correct General Ledger.
- Handling Standard Changes like create new sales offices, Sales groups and assignments of existing sales organizations, Shipping point calendar changes etc.,
- Participating in Team administration activities like conducting Minutes of meeting to discuss the tickets' status and solutions.

EDUCATIONAL QUALIFICATION

Master of Arts | Webster University | Missouri, USA   **2023-2024**
- Major: Information Technology and Management

Bachelor of Technology | Kakatiya University | Warangal, India   **2012-2016**
- Major: Mechanical Engineering

RECOGNITION & CERTIFICATIONS

- Infosys Internal certified **SAP SD S/4 HANA SALES FUNCTIONAL CONSULTANT**   **2021**